

Shipping Information:

HOOD LUV CLOTHING CO™, Emphasizes customer service, and understands the need for communication and outreach during and after online sale transactions have been made to ensure our customers the quality, and confidence they deserve for keeping us in business, and allowing us to serve the public with our unique products and services.

Hood Luv Clothing Co.™ can process orders for customers located in most Countries around the world:

We generally allow 1-2 business days from the day the purchase order is received for shipping. Customers will receive a confirmation email or follow up from their purchase order within 24 hours of their purchase from a Hood Luv™ Customer Service Rep. The Hood Luv™ Customer Service Rep will specify the order and general time the customer will receive the order. Online customers should allow 5 business days from the day the order is shipped to receive their purchase.

Hood Luv™ products will ship when available within 5 business days regardless of the shipping method. We ship Monday through Friday 9:00am to 5:00pm EST and do not ship on weekends.

TERMS AND CONDITIONS OF SALE

PLEASE REVIEW THESE TERMS AND CONDITIONS OF SALE BEFORE PURCHASE.

BY PLACING AN ORDER WITH HOOD LUV CLOTHING COMPANY™ CUSTOMER AGREES TO BE BOUND BY AND ACCEPTS THESE TERMS AND CONDITIONS OF SALE.

Hood Luv™ sells authentic urban merchandise at competitive prices with the best service online. In order to keep our service standards we ask customers to give us feedback after their products have been received to help us understand what our customer's needs are, and to allow us to serve our online customers more efficiently.

PRODUCT RETURNS

Any merchandise we sell that is damaged or not working properly (as defined by the item description) when received by the buyer will be covered under the terms of guarantee. The merchandise will be returned to the seller at the buyer's expense. The item will be examined to determine the condition of the product. If there are obvious signs of physical damage, the merchandise will be replaced, or refunded. Buyer must notify the seller within 5 days after receiving the item of any shortages, damage, incorrect items or problem that may require a return or refund.

We offer a 5-day guarantee. Our merchandise are examined and checked for damage before they are shipped whenever possible. If we are unable check an item, we will state that it is checked and being sold as a final sale.

Any damage suspected due to shipping must be reported within (2) days of receipt.

We generally do not accept non-defective returns.

WE DO NOT COVER THE FOLLOWING CONDITIONS UNDER OUR GUARANTEE:

NON-DEFECTIVE ITEMS. CLOTHING DAMAGED AFTER ITEM IS SHIPPED. DAMAGED MERCHANDISE RETURNED AFTER THE 5-DAY GARUNTEE.

SALES TAX: Any order shipped must pay all applicable sales tax. International buyers and Canadian Residents are responsible for their own duties, taxes, and/or brokerage fees.

PRODUCT PRICING AND AVAILABILITY DISCLAIMER

All prices and specifications are subject to change without notice. Hood Luv Clothing Co™ reserves the right to change pricing, products and specifications, or discontinue items at its sole discretion for any reason whatsoever including, but not limited to changing market conditions, product discontinuation, component unavailability, manufacturing cost changes and errors in advertisements. All orders are subject to item availability.